

IT Manager

- Exciting opportunity to join an elite sporting environment.
- Local business with global connection
- Team environment with a supportive and collaborative culture

Who are we?

Melbourne City FC part of a Global Football business, City Football Group, we competes in the major Australian domestic football competition, the A-League, W-League, and the Y-League.

Our ambition is to develop the best footballing talent on the pitch and the best football work off the pitch. We are committed to growing a sustainable and socially responsible organisation.

City Football Group consists of 11 football clubs and is the fastest growing sporting organisation in the world. Manchester City – City Football Group's largest club - has been named as the most innovative sports team worldwide by Sports Innovation Lab, a research and market intelligence firm.

About City People

City people are entrepreneurial, innovative, open-minded and team oriented. Our team members are humble and hardworking, challenge our thinking and have a will to win. They combine genuine understanding of the importance of our local communities with a global approach.

You will be joining a Club that's played in consecutive Grand Finals and is on an upward trajectory. As part of the City Football Group, this is unprecedented opportunity for an aspiring finance professional who's looking to create their own future within a globally recognised sporting group.

The Job

The role of the Information Technology Manager (IT Manager) is to support and maintain all aspects of technology within the Melbourne City FC working environment. You will work closely with people at all levels, as well as supporting teams in other regions. This is a hands-on role with daily user support required.

The successful applicant will have the opportunity to contribute to IT strategy development for the club, partnering with key departments to develop and implement new systems and uses of technology as well as taking responsibility for overseeing the IT element of the project to build the new Casey fields Academy.

The IT Manager will form part of City Football Group's global IT Leadership team and will be expected to work with various IT departments across the organisation as required. This will allow international exposure, opportunities for growth, and the bonus of being part of a larger team.

Context

Information Technology at Melbourne City FC can be described in the following broad areas:

- **Core Infrastructure, Facilities & Security:** Providing a scalable and secure technical backbone for all operations and collaboration across the business
- **Digital, Media and Content:** Developing and supporting the technology behind Melbourne City FC's digital touchpoints with fans
- **Soccer Technology:** Supporting the sporting departments with their usage of technology to achieve on-field results
- **Ticketing, Hospitality and Partnerships:** The application of technology to all our interactions with customers
- **Finance, HR, Legal and Communications:** Building and support an efficient and scalable suite of core business applications.

Key Responsibilities

- Support and maintain all aspects of technology in Melbourne City FC working environment
- Partner closely with departmental and functional leaders across the business (locally and globally) to develop strategies, roadmaps and priorities for IT
- Ensure that appropriate programs are created to deliver these priorities, and that these programs are managed in an effective, cost-conscious, and timely way

- Ensure that all IT systems are fully supported and meet their service commitments to the business, acting to remediate where this is not the case
- Manage all IT suppliers
- Oversee the IT budget and ensure that budgetary targets are met
- Lead all efforts to ensure compliance to legal and regulatory frameworks relevant to IT
- Ensure deployment of global strategy locally, within the Melbourne landscape
- Desktop support for all Melbourne staff
- Support the construction team as required and provide guidance on all technology matters for the new Melbourne City Football Academy at Casey Fields build project;
- Requirement to work some out of hours work.

Skills and Experience

- Experience of supporting servers, workstations and networks in an Active Directory environment
- Experience working with Windows 10, Office 365, Apple devices and Server 2016 in a clustered Hyper-V environment
- The ability to understand Melbourne City FC and CFG's immediate business priorities and direction and establish a strong technology plan that aligns with these;
- Strong stakeholder management skills and an ability to build relationships
- Good operational discipline, with a focus and track-record of driving high levels of service uptime, responding to unforeseen incidents and managing risk
- A solid understanding of the Media and Marketing IT landscape, it's key technologies, companies and trends
- Good partner management, contract management and procurement skills
- Experience in construction projects will be highly desired, as the office build project will be an important deliverable for the role.
- Ability to prioritise work requirements to ensure efficient and timely outcomes.

Desirable Personal Attributes

- Excellent customer service skills
- Highly self-motivated with the ability to motivate others
- Enthusiasm and willingness to be flexible in approach to achieve desired outcomes
- Discreet, honest and reliable
- Ability to work autonomously as well as within a team environment.
- Remain calm under pressure.
- High work commitment
- Willing to self-evaluate and work towards cont

In return, we provide you with:

- Free onsite parking
- Club Memberships
- Reward & Recognition Bonus Scheme
- Global network
- Deals and discounts with corporate sponsors
- Fun and supportive team culture
- Immediate start
- Exciting new offices in 2022

If you believe you meet all the above criteria, love a hands on role and working in a team and looking for an opportunity to join a global organisation in your local area, then this job is for you!

Please send your covering letter and resume to Susan Mills, Head of Human Resources at recruitment@melbournecityfc.com.au. **Applications Close Friday 3 December, 2021. Eligible candidates will be required to have current working rights and only shortlisted candidates will be contacted.**

The City Football Group is fully committed to safeguarding children and other vulnerable people across our business. As such, appointment to this post is subject to Safer Recruitment processes including satisfactory criminal record and other background checks.

We will screen all applicants and select candidates whose skills and experience seem to meet our needs. We will carefully consider your application during the initial screening and will contact you only if you are selected for an interview. Employment is subject to the provision of proof of eligibility to work in the respective country.